Rosie M., Chairperson Cheré F., Outgoing Co-Chairperson, and Teri M., Incoming Co-Chairperson

> Dreaming Big with 20|20 Vision Rêver grand avec une vision 20|20 Soñar en grande con visión 20|20

Our 2020 World Service Conference (WSC) Theme was derived from a combination of suggestions made by 2019 Conference members.

We made history as the 2020 annual business meeting of Al-Anon Family Groups was held in virtual and hybrid formats for the very first time in 60 years and was a success! Our 2020 WSC consisted of two components:

- A virtual segment held over two half-days on Tuesday, April 21 and Wednesday, April 22. Conference members engaged via web conferencing to participate in the Conference proceedings.
- Hybrid WSC (HWSC) held Monday, April 20 through Friday, April 24. This segment
  consisted of topics posted and open for Conference member participation for 24-hours.
  The hybrid platform offered Conference members the opportunity to collaborate
  through responses posted in respect to each topic.

Conference members actively participated in Al-Anon's annual business meeting and were well prepared and informed. There were many creative new presentations shared this year—such as The Board's Goals for Conference in a Jeopardy game format, a skit about submitting a Trustee résumé, and a narrated PowerPoint presentation for Voting Procedures. These were innovative ways to relay important Conference information to attendees, capturing everyone's attention to these vital details. The WSC agenda covered financial information, topics critical to Al-Anon's future, two Chosen Agenda Items (CAI) topics, the Regional Committee on Trustee out-of-Region Delegate Selection Process, two thought forces and a task force. Some Agenda items were postponed until the 2021 Conference due to the format of the hybrid WSC.

The CLT members will review the 2020 Conference evaluations to assist in establishing the 2021 WSC agenda which continues to facilitate the active voice and effective group conscience of our fellowship. This is the CLT's primary purpose.

The timing of the pandemic, unfortunately, caused creation of the new format for holding our Conference this year to occur in about one month's time. We are very appreciative for all the hard work, support, and innovative ideas from our World Service Office (WSO) Staff and Volunteers, who gave of their time to create the platforms needed for our continuance.

Conference members, we appreciate the willingness and flexibility you displayed during this year's Conference. This week you conveyed your dedication and harmony—application of the spiritual principles was evident and present. We are all "Dreaming Big with 20|20 Vision."

The six-member Conference Leadership Team includes:

- The Chairperson and Co-Chairperson of Conference, both Trustees
- The Associate Director—Conference
- The Chairperson of the Board of Trustees
- The WSO Executive Director
- The Director of Programs